**Questionnaire for Customers of gas(Cooking gas) retail business**

Objective: Overview of the customer; o geo-localisation of domestic or cooking gas bottle supplier, order and delivery of domestic gas.

Specific Objectives for Questionnaire. That is to know ;

* Where do they buy from (gas station, cooking gas store)?
* How many people buy from gas stations
* How many people buy from cooking gas suppliers?
* Why do they buy from that supplier (gas station, cooking gas store)?
* How did they determine or locate the gas supplier (gas station, cooking gas supplier)?. I.e method (through an individual, through a website or application, through google, through other methods) in which they located their cooking gas supplier.
* Which method (Online, Local or on-premises, other methods) do they command or order their gas from their preferred gas supplier (gas station, cooking gas store)?. In other words where do they pay for cooking gas bottles to their supplier
* How do they buy their cooking gas bottle from their supplier
* How easy is it? (buying process).
* How do they pay (In monetary terms) their cooking gas bottle to their supplier? i.e Knowing their main payment method (By cash, By e-money for example mobile money, orange money, or other methods).
* How frequently do they use that method?
* Do they have other methods?
* How do they do their delivery?
* How easy is it?
* Would they prefer other methods?